



Dear Hotel Guest,

Your health and safety are our primary concerns. We request that all Cooper Hotel guests wear face masks, though it is not required in all areas of the hotel. This safety measure is important for the continued control of the spread of COVID-19.

CLEANING PROCEDURES

We have upgraded our cleaning and sanitation procedures to include EPA-approved cleaners, which help eliminate 99% of germs. Our guest rooms undergo a meticulous cleaning process, focusing on all high-touch areas and surfaces (bedrooms, living room and bathroom). In addition, all cleaning materials used are discarded after each guest room is cleaned as well as vacuum filters changed for each room.

UV-C Light treatment: After each guest checkout, a UV-C lamp is placed in the guest room for 30 minutes.

Ultra-Low Volume Fogger treatment: In addition, we use a fog machine to aerosolize and disperse a disinfectant throughout the entire guest room. This kills and removes all bacteria, viruses, fungus, allergens and most airborne particles.

DURING YOUR STAY

- Full daily housekeeping service and luggage storage is available
- Cedars Woodfire Grill—located in Cooper Fitness Center—is open 6:30 a.m.-6:30 p.m. Monday-Thursday; 7:30 a.m.-3 p.m. Friday and Saturday; closed Sunday
- A local restaurant guide is available at the front desk
- Should you need anything during your stay, please dial "0"
- Please continue the important practice of good hygiene, including:
 - Practice physical distancing
 - Wash your hands for at least 20 seconds multiple times per day
 - Cover your mouth when you cough/yawn
 - Treat and cover any wounds
 - Do not share food/drink

Cooper Hotel has recently been recognized by the American Hotel & Lodging Association Educational Institute as an AHLA Safe Stay property by completing the COVID-19 Precautions for Hotels course.

Thank you for making Cooper Hotel your travel destination of choice.

Sincerely,

A handwritten signature in black ink, appearing to read "David Little". The signature is stylized with a large, sweeping "D" and a cursive "Little".

David Little

Vice President and General Manager, Cooper Hotel