



Summer Camp 2019 Frequently Asked Questions

1. **What are the dates of your Day Camps?** Our Youth Camp and Kids Camp are offered June 3-August 9, 2019. The week of July 1-5 we do not offer camp.
2. **What are the ratios of your camp?** We keep a 10:1 (camper to counselor) ratio. The maximum number of kids allowed in Youth Camp is 40 and 30 in Kids Camp. We also have Junior Camp Counselors who are additional hands on deck.
3. **Do you pro-rate your camp price if my child cannot attend the entire week?** No, we do not pro-rate our camp since your child is reserving a spot that cannot be filled by someone else on the days he/she doesn't attend.
4. **Can my child attend both Fit & Fun Camp and a Sports Camp?** Absolutely! We encourage campers to build their own perfect day of summer camp and take advantage of our experienced sports pros at Cooper Fitness Center. While Fit & Fun Camp provides a full day of active games, sports and other activities, a sport-specific camp gives your child more individualized instruction and is a great opportunity to improve his/her skills and technique in tennis or basketball.
5. **Do I have to pay the full price for a sport-specific camp if my child is already enrolled in Fit & Fun Camp?** Yes. Sports Camps are more individualized and are limited to a smaller number of participants. Your child receives direct instruction by our Cooper Sports Professionals rather than the camp counselors.
6. **If my child signs up for Sports Camp will my child have to walk to and from camps on their own?** No. If your child attends a Sports Camp, a counselor will escort your child to his/her Sports Camp and back to Fit & Fun Camp once it is finished to ensure your child's safety.
7. **Where do I drop off and pick up my child for camp?** Drop-off and pick-up are in the semi-circular drive in front of the Cooper Fitness Center mansion (see the [summer camp map](#)). It's easiest to access the campus at the entrance directly at the corner of Preston Road and Willow Lane. For Extended Care pick-up and drop-off you will walk your child into the Cooper Fitness Center Conference Room (#14 on the [summer camp map](#))
8. **If I need to pick my child up early from camp, where should I go?** Please park east of the tennis courts and enter Cooper Fitness Center through the main entrance (#10 on the [summer camp map](#)). Let a Service Desk Associate know you are here to pick up your child early and he/she will contact either Lexie McClelland, Camp and Youth Programs Manager (972.233.4832, ext. 4380) or Kelly Keitel, Assistant Camp Manager (ext. 6498). You will need to check your child in/out with a counselor.

9. **If my child has a food allergy, how do I ensure his/her safety during camp?** Please inform us of any important allergies and/or medical information on the enrollment form. We share this information with our counselors every week before camp so they have the necessary information to make sure your child has a safe and wonderful experience at camp!
10. **What are your counselors' credentials?** Our counselors must have completed AT LEAST their sophomore year in college. A majority of our counselors are school teachers or coaches who have the summer off, but can't stand to be away from kids! We also hire junior counselors, who are typically high school students, to help our head counselors throughout the day. They are not included in the camper-to-counselor ratio mentioned in Question #2. They are here for additional support as needed.
11. **Who are the Camp Administrators and how can we reach them?** Due to the high volume of phone calls, we encourage parents to email us.
- Camps and Youth Programs Manager – Lexie McClelland, lmcclelland@cooperfitnesscenter.com. Lexie joined the Cooper team in February 2017 as a graduate of Texas Christian University where she studied Kinesiology and Sport Psychology. Her passion is helping youth "play with a purpose" through programs that help develop them physically, socially, emotionally and mentally. She wants to help instill positive attitudes toward living a healthy lifestyle while taking a preventive approach through the use of active learning.
 - Assistant Camp Manager – Kelly Keitel, kkeitel@cooperfitnesscenter.com. Kelly graduated from Illinois State University with a degree in Exercise Science. She is a former Cooper Fitness Center intern and fell in love with youth programs. She is enthusiastic about continuing her journey at Cooper and helping encourage kids to be physically active.
12. **Is there any additional information I should be aware of before sending my child to camp?** Please add the administrators' email addresses above to your email contact list [to help ensure emails to you from these addresses](#) are not marked as spam. These emails contain the most up-to-date information regarding camp for your child each week—including rain day schedules.
13. **What happens when it rains?** Camp will still be held and will be equally as fun for your children. If it is raining or there is a high chance of precipitation, we will email you as quickly as possible if there are any alternate rain day drop-off and pick-up locations. Please be sure to check your email on days with inclement weather. On rain days, Splash Camp will be held indoors with fun indoor games for the kids and games led by the counselors. Splash Camp will *not* be cancelled or rescheduled.
14. **If my schedule changes, what are your policies for refunds and transferring to another camp?** In order to receive a full refund, you must cancel your camp by May 1, 2019. After May 1, 2019, no refunds are issued. However, you may transfer your child into a different week of camp *this summer* that works better with your schedule. No credits will be given for other programs to use throughout the year.

Kids Camp (ages 5-7)

1. **If my child is 4 years old, can I register him/her for Kids Camp?** Children may be registered for Kids Camps if they are turning 5 by Sept. 1, 2019. No exceptions are given no matter how mature your child is due to the size and maturity difference between 4- and 7-year-olds.
2. **If my child is 7 years old, should I register him/her for Kids Camp or Youth Camp?** If your child is 7, but turning 8 by Sept. 1, 2019, you may register him/her for Youth Camp. Otherwise, you need to register him/her for Kids Camp. PLEASE NOTE: If you register your 7-year-old (almost 8-year-old) child for Youth Camp but we feel he/she would do better in Kids Camp, we will call you to discuss moving him/her to Kids Camp instead. We want the experience to be the best for your child and the other children. Each week of camp a new group of kids is registered. Some weeks have older kids in the group and some weeks have younger. Because of this and depending on your child, one week Kids Camp might be the best fit and other weeks Youth Camp might be a good fit.
3. **What are the Kids Camp hours?** Kids Camp is held Monday-Friday, 9 a.m.-2:30 p.m. Each session of camp is one week. You may register for as many weeks as you would like—each week is different.
4. **What if I need my child to arrive earlier than camp or stay later than camp hours?** We have additional “add-on” programs for Kids Campers.
 - **Splash Camp** – Your child must be able to swim on his/her own in order to participate in Splash Camp. Splash Camp is not a swim lesson, but rather swim games that allow children time to practice their swim skills. To be eligible for Splash Camp, your child must have no fear of the water and be able to swim 30 feet. Each child must meet these requirements. Splash Camp fills up quickly, so if you are interested in this add-on, make sure you register in advance. A maximum of 15 children are allowed each week to register for it.
 - **Extended Care** – By adding on Extended Care you may drop your child off as early as 7:30 a.m. *For children registered in Splash Camp*, Extended Care is available until 5:30 p.m. We accept a maximum of 10 kids per week in Extended Care.
5. **What does my child need to bring for Kids Camp and Splash Camp?** **Kids Camp** – Your child needs to arrive with sunscreen applied, a water bottle, lunch and we recommend a morning and afternoon snack because your child will be hungry after playing. On Fridays, we have a water day and your child needs to ARRIVE in a swimsuit and bring a towel and dry clothes. **Splash Camp** – If your child is registered for Splash Camp, he/she needs to bring a lunch, swimsuit, towel and sunscreen every day.
6. **What is a general Kids Camp schedule?** This [general Kids Camp schedule](#) is also posted on our [Camp Resources web page](#).

Youth Camp (ages 8-13)

1. **If my child is 7 years old, can he/she attend Youth Camp?** If your child is 7, but turning 8 by Sept. 1, 2019, you may register him/her for Youth Camp. Otherwise, you need to register him/her for Kids Camp. PLEASE NOTE: If you register your 7-year-old (almost 8-year-old) child for Youth Camp but we feel he/she would do better in Kids Camp, we will call you to discuss moving him/her to Kids Camp instead. We want the experience to be the best for your child and the other children. Each week of camp a new group of kids is registered. Some weeks have older kids in the group and some weeks have younger. Because of this and depending on your child, one week Kids Camp might be the best fit and other weeks Youth Camp might be a good fit.
2. **What are the Youth Camp hours?** We have three options in Youth Camp.
Full Day: 9 a.m.-4 p.m. | Half Day: Morning, 9 a.m.-12 noon, OR Afternoon, 1-4 p.m.
3. **What if I need my child to arrive early for camp or stay later?** We have an Extended Care add-on option for Youth Campers. Your child may be dropped off as early as 7:30 a.m. and be picked up as late as 5:30 p.m. We allow a maximum of 10 children in Extended Care and it tends to fill up quickly, so we recommend registering for it as soon as you know you need it.
4. **What does my child need to bring to camp?** Each child needs to arrive in a swimsuit (may have clothes over it) and bring a water bottle, snack, towel, lunch if they are staying full day, tennis shoes and a change of clothes.
5. **What items should my child leave at home?** Travel video games, Pokemon, cell phones, iPods and other electronics should stay at home to avoid being lost or damaged and distracting your child from the scheduled camp activities.
6. **If my child does not know how to swim, what will he/she do during swim time?** In order to participate in swim time, each child must pass a swim test the first day of camp. They must be able to swim the width of the pool one time. For those who do not pass or do not feel like swimming, we always offer an alternate activity for them. They must choose to participate in swim time or the scheduled alternate activity. The alternate activity will be determined by the number of kids choosing to participate, but could be a craft, board game, soccer, kickball, etc.
7. **What is a general Youth Camp schedule?** This [general Youth Camp schedule](#) is also posted on our [Camp Resources web page](#).