

STAY *well*

Dear Hotel Guest,

Your health and safety are our primary concerns. In accordance with the Dallas County Commissioners' order, Cooper Hotel guests must wear a face mask in all areas of the hotel. This safety measure, mandated by the county, is designed to control or reduce the spread of COVID-19.

Our staff has enhanced our practice of continuously wiping down each guest room including, but not limited to, door knobs, light switches, remote controls, telephones, nightstands, drawer pulls, bathroom faucets and glass surfaces. In addition, all cleaning materials used are discarded after each guest room is cleaned as well as vacuum filters are changed for each room. Throughout the hotel, the disinfectant cleaners our housekeeping team uses on a daily basis are approved cleaners which help eliminate 99% of germs. Each guest room is sterilized with UV-C lamps prior to check-in.

UPON CHECK-IN

- No hotel staff member will enter your guest room

DURING YOUR STAY

- There will be no housekeeping service, luggage storage or food service
- A local restaurant guide is included in your welcome packet
- Should you need anything during your stay, please dial "0"
- Please continue the important practice of good hygiene, including:
 - Wash your hands for at least 20 seconds multiple times per day
 - Cover your mouth when you cough/yawn
 - Treat and cover any wounds
 - Do not share food/drink

UPON CHECKOUT

- Please turn off all lights to conserve energy
- No one will service your unoccupied guest room for 24 hours

Thank you for making Cooper Hotel your travel destination of choice.

Sincerely,



David Little
Vice President and General Manager, Cooper Hotel